

INTEGRATED MANAGEMENT SYSTEM POLICY

ISO 9001:2015 / ISO 14001:2015 / ISO 45001:2018

ARA VINC is a company founded in 1990 and dedicated to the provision of courier and transportation services at local, national, and international level, logistics and warehousing, handling, document custody and confidential destruction of documentation. It is currently in a leading position in the sector.

We have a team of highly qualified professionals to manage and distribute any type of merchandise or documentation, quickly and safely.

At ARA VINC, we recognize the importance of integrating responsible business practices that promote sustainable development and generate a positive impact on the social, environmental, and economic environment in which we operate.

This policy is based on ESG (Environmental, Social and Corporate Governance) sustainability principles and reflects the company's commitment to building a sustainable and ethical future.

1. Environment (E - Environmental):

- Natural resource management: We implement practices that minimize our ecological footprint, efficiently manage natural resources and promote conservation. ISO 14001
- Energy efficiency: We adopt technologies and processes to optimize energy consumption and reduce greenhouse gas emissions.
- Waste and recycling: We are committed to the reduction, reuse and recycling of waste, thus contributing to the circular economy.

2. Society (S - Social)

- Diversity and inclusion: we promote an inclusive and diverse work environment, respecting equal opportunities and gender equity.
- Corporate Social Responsibility (CSR): we participate in initiatives that benefit local communities, supporting social causes and contributing to the general welfare.
- Health and Safety: we promote the health and safety of our employees, contractors and neighboring communities through safe work practices and effective emergency protocols. ISO 45001

3. Corporate Governance (G - Governance):

- Business ethics: We promote high ethical standards in all our operations, transparency and honesty in our business relationships.
- Compliance: We respect and comply with all applicable laws and regulations in all areas in which we operate.
- Responsible management: we ensure that our leaders and managers act with integrity and responsibility in managing resources and making decisions.
- Stakeholder engagement: we promote communication and participation of all stakeholders in our decision-making processes.

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4. Quality:

- Continuous improvement: we focus all the processes of the organization to meet the needs and expectations of our customers and focus on continuous improvement.
- Customer satisfaction: We evaluate the degree of satisfaction of our customers and their expectations in order to offer them a high-quality service.
- Suppliers: We transmit to all the company's stakeholders those quality, environmental and occupational risk prevention requirements that apply to them to achieve, at source, greater control of impacts.
- Risks and opportunities: we identify risks and opportunities to achieve improvement, eliminate or minimize undesirable effects and enhance desirable effects.
- Training: we develop training, information, and awareness programs for all ARA VINC personnel for the acquisition and development of their own competencies and the correct job performance of a new employee.

5. Information Security and Integrity

- Data Protection (LOPD): we comply with the regulations of the Organic Law on Data Protection, which ensures the confidentiality, integrity, and availability of the personal information of our employees, customers and other stakeholders.
- Cybersecurity risk management: we implement proactive measures to prevent and mitigate cybersecurity risks, ensuring the protection of the company's and third parties' digital information.
- Information security training: we have an ongoing training program for our employees to promote information security awareness and best practices.

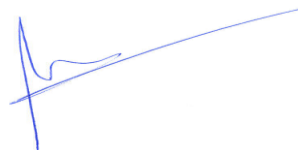
6. Implementation and Monitoring

- Training and Development: We provide ongoing training to our employees on ESG quality and sustainability practices.
- Evaluation and Audit: we conduct regular evaluations and audits to measure our performance and ensure compliance with this policy.
- Reporting and Transparency: we publish regular reports on our ESG progress and challenges to maintain transparency with all stakeholders.

This Policy is mandatory for all ARA VINC personnel and all interested parties and serves as a framework for the establishment and review of objectives and goals, with ARA VINC Management being responsible for allocating the necessary resources and funding to achieve these commitments.

It will be reviewed and updated periodically to ensure its relevance and effectiveness, reflecting changes in our operating environment and in the expectations of our stakeholders.

L'Hospitalet de Llobregat, January 18, 2024



Josep Ribera Serra